

# TeleRep Call Center Services

## CUSTOMER SUPPORT

We believe it's all about the customer | your customer to be exact. Our agents are trained to support them professionally and in a friendly manner. This leads to customers that are not only satisfied, but who also enthusiastically endorse your products and services.

## ALWAYS LOCAL

We've all had the experience of disappointment when calling a support hotline. You won't be disappointed when TeleReps take your calls. Our agents are based locally. We've been a fixture in the Maryland for over 3 decades. Our local community is always thriving with quality talent eligible to become TeleReps.

## TURNKEY SOLUTIONS

We have solutions to fit most call programs, from small to large and simple to complex. We can handle it and we're sure to exceed your expectations.

For more information on any of our products or services please visit us on the Web at:  
[www.telerep.com](http://www.telerep.com)



To be successful in business you really have to stand out from your competition. TeleRep understands how your image is critical to that success. Outstanding service can't be the exception. Rather, exceptional service must be the norm. Our philosophy continues to be centered on providing the best call experience for your customers. TeleRep is looked to as the industry leader for call center services in Maryland.

President and owner Sandra Olson started the company with a great passion for excellence that continues today. While global markets have emerged and overseas outsourcing popularized, TeleRep has become stronger than ever at providing outstanding local phone agents. Many Maryland companies and fortune 500 corporations trust TeleRep to deliver consistent, professional results. We're proud to do this each and every day, 24/7

## Advantages

- Our agents participate in incentive programs to ensure, consistent, excellent call handling for your customers.
- Our calls are recorded. We share any and all recordings with our clients because we're confident of our quality.
- Over 32 years in business helps us to effectively manage a variety of programs with the best results.
- TeleRep operates 24/7. We're always here. So you're always there for your customers.
- A trusted leader in our community, we provide the best local resources you can hear and see. We would love to have you visit us soon.

## SERVICES AVAILABLE

[Order Taking](#)  
[Customer Support](#)  
[Help Desk](#)  
[Up | Cross-Selling](#)  
[Voice Logging](#)  
[Performance Incentives](#)



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Call Center Services

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